



# Instructive Visiting Nurse Association

Opening Doors to Better Health by.....



Together, IVNA and its community of donors caused great things to happen in 2009...

- Over 23,170 skilled care visits (an annual increase of 17%) to 1,386 patients (an increase of 8.6%).
- Over 230 clients with Philips Lifeline® personal emergency alarms.
- Over 1000 MedBox and medication management service visits
- Over 14,000 flu and wellness immunizations for our community

IVNA provided over **one million dollars** worth of need-based, uncompensated and charity care to individuals in need!

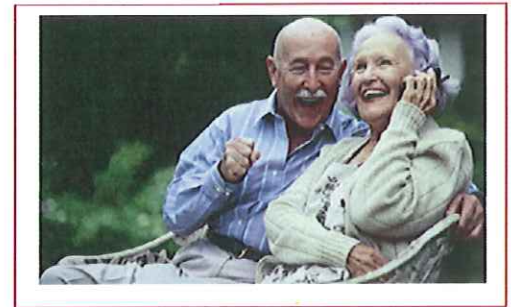
## Outcomes...

**\*\* NOTE\*\***All percentages listed below exceed the federally risk adjusted benchmarks.

### ★ Improved Independence for Seniors:

*"The best service ya'll have given my father is his independence back. Bless You!!! - Susan, caregiver and daughter of an IVNA patient*

- 81% of our clients saw an **improvement in cognitive functioning.**
- 80% of our clients saw an **improvement in light meal preparation.**
- 71% of our clients saw an **improvement in Dyspnea.**



### ★ Reduced Emergency Room Visits:

*".....Because of IVNA, we do not have to go to the emergency room to get care. They are our guardian angels." - Linda, a single mother of two very sick young children, who receives weekly IVNA nursing visits*

-73% of our clients **did not require emergent care** during their service period.



### ★ Improved the Quality of Life:

*"IVNA is a godsend, without them I don't know where I would be." ...Mrs. M., age 67, a diabetic, blind and in a wheelchair but still living in her home thanks to the med-box program*

- 93% of our clients saw an **stabilization in the management of oral medications.**
- 89% of patients realized **improvement in the status of their surgical wounds.**
- 57% of patients achieved **improvement in their speech and language abilities.**



### ★ Delivered Quality, Compassionate Home Care:

*"I had services from IVNA years ago too. I'm so glad your firm is there for me." - Mrs. T.*

- 100% of our clients responded that **they would use IVNA again.**
- 100% of our clients reported **they would recommend IVNA to their family and friends!**



## Thank You!

For making a difference in the lives of so many vulnerable citizens!



# Instructive Visiting Nurse Association

... 110 years of putting patients **FIRST!**



## Our History:

The idea of the visiting nurse began in 1900 with a small group of nurses who were concerned about the lack of access to health care for those not allowed in the traditional hospital setting due to their race or income. These nurses volunteered during their off-duty hours by providing home nursing care and instruction to the poor and sick citizens of Richmond.

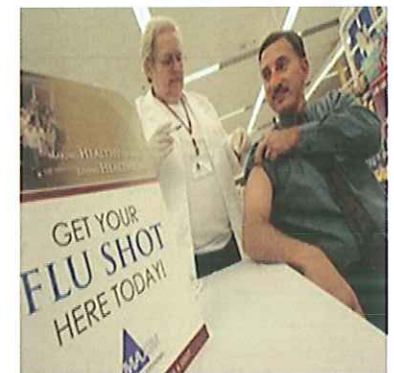
*The tradition continues today...*

**Our Mission:** “...to provide high quality, comprehensive health care to people in their homes and communities and is dedicated to serving all people in Central Virginia, regardless of their ability to pay.”

## Home Care Services:

During 2009, we provided nursing & rehab care to individuals recovering from surgery, a disability or a chronic illness. We offered a wide range of services which include but are not limited to the following:

- Skilled Nursing Care, Assessment & Monitoring (Adult and Pediatric)
- **Certified Wound Care Specialist Services**
- Physical Therapy (Adult and Pediatric)
- **PT Hand Specialist Services**
- Speech Therapy (Adult and Pediatric)
- **VitalStim Therapy**
- Occupational Therapy (Adult and Pediatric)
- **Medical Social Work Services**
- Home Health Aides
- **LIFELINE Alarms (Emergency Personal Response Systems)**
- MedBox Services



**\*\*!!!NEW!!!\*\***

View our complete agency profile including financials, statistics, outcomes, legal documents & more at

<http://giverichmond.guidestar.org>

For more information about our services or to make a financial contribution, please contact:

**Instructive Visiting Nurse Association (I\*V\*N\*A)**

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United Way of Greater Richmond & Petersburg